

Acknowledgment of Notice of Privacy Practices

Effective date of notice 01/01/2022

Vision Source Greenspoint
12122 Greenspoint Drive
Houston TX 77060
281.875.5439

The law requires that Vision Source Greenspoint make every effort to inform you of your rights related to your personal health information. By my signing below, I acknowledge that:

YES: ___ I was given the opportunity to read, have read or had explained to me Vision Source Greenspoint's Notice of Privacy Practice prior to any services offered.

NO: ___ The Notice of Privacy Practice could not be read due to the emergent nature of the care and will be acquired when possible.

I authorize Vision Source Greenspoint to release my personal health information to the following individuals (typically a spouse, caretaker, or simply left blank):

My vision plan and/or medical plan requests that all diagnoses related to any medical condition I may have be released to them. As a non-traditional disclosure, release of this information requires my specific authorization:

YES: ___ I authorize the release of medical information to my vision and/or medical plan

NO: ___ I do not authorize release of medical information to my vision and/or medical plan

I HAVE READ AND UNDERSTAND THIS FORM. I AM SIGNING IT VOLUNTARILY.

Patient Signature

Date

If you are signing as a personal representative of the patient, please indicate your relationship. If you are signing for a minor, you attest that you have legal authority to make medical decisions for the minor.

Representative Signature Relationship to Patient

Date

Vision Source Greenspoint Professional Policies 2022

All service fees which include but are not limited to exam fees, copays, contact lens exam copays, medical exams, special testing and are not refundable and **MUST** be paid in full at time of service. The only exception is the retinal photograph on a case by case basis.

The dilated exam is included in the routine eye exam at no charge if it is performed on the same exam date or scheduled within 30 days of the initial exam date.

UNSATISFIED VISION: You have within 30 days of the original order date to inform us If you are not fully satisfied with your glasses. If your frames are in new and "saleable" condition, we will credit the full amount of the FRAMES to use towards the purchase of a new frame or a refund credit in the form of a check. Frames in "un-saleable" condition will not be refunded. Ophthalmic lenses will have a 25% restocking fee.

ANY FRAME, LENS, OR CONTACT LENS ORDER CANCELLED BY THE PATIENT BECAUSE OF BUYER'S REMORSE will only be refunded 50% of the order if it has already been submitted to the lab/manufacturer.

Payment arrangements: will be determined on an individual basis and should be requested by the patient. As of 10/12/21 we will not order any glasses or contact lenses until we have received 100% payment.

UNCLAIMED ORDERS: We will contact you by phone, email, and mailing address for all orders. If the order is not picked up within 180, they will be removed from storage. No refund will be given. No exceptions.

FRAME WARRANTY: All frames automatically come with a one year warranty UNLESS it is a clearance frame indicated by a red marking and explicitly indicated on your receipt. Abuse or loss is **NOT** covered under warranty. Replacing frames under warranty have a \$35.00 charge. Some Medicaid insurances may replace broken frames at no cost within 1 year of purchase date.

LENS WARRANTY: Lenses that are chipped or scratched can be replaced for \$25 only once within 1 year of purchase date. Some Medicaid insurances may replace the lenses at no cost within 1 year of purchase date.

USING YOUR OWN FRAME: We are happy to adjust your own frame, repair your frames, and/or use your frames for your new order. We will do our best not to break your frames. However, if your frame breaks during this process, we are not held responsible, and we will not reimburse your frames for any reasons. You acknowledge that this is a risk that you are taking using your own frame and not using one of ours.

I certify that the insurance information that is provided to this office is accurate. I understand I am financially liable for any deductible amount, co-insurance and non-covered services or any other balance not paid by my insurance company. If my insurance company denies payment, I agree to be personally responsible for payment. If I have no insurance, I understand that I am responsible for the entire balance of services and products provided.

Patient/Guardian _____ Date _____

Printed Name _____